

# **Examples of Achievements and Activities**

**During**

**Quarter 2 2018/19**

## PEOPLE

### **Objective: Reduce anti-social behaviour, crime and the fear of crime**

**Antisocial Behaviour and Knife Crime** – Activity to address antisocial behaviour and public concern about knife crime has been focussed on Arnold. Significant work has taken place in partnership with the Police through patrolling, targeting individuals and increasing the CCTV coverage in the area as well as commissioning targeted youth work in the area and supporting the Nottinghamshire Police Knife Amnesty Event. A total of 53 knives were handed in at Gedling Borough Council's collection point, which was the second highest collection during the campaign. The service has also dealt with 3 traveller encampments through the summer and has successfully used streamlined powers to clear the encampments more quickly.

### **Objective: Provide a range of leisure activities for young people**

**New Dance Sessions at Netherfield Youth Centre** - A dance artist is delivering sessions at Netherfield Youth Club at the LOCO Centre. The group have started to engage positively with the session and are hoping to perform at the local youth dance platform, Evolution at the Carlton Academy in December.

**Tennis in the Park** - Two Tennis in the Park activity sessions were organised during the Summer at Arnot Hill Park by Community Relations and Parks and Street Care, delivered by On the Ball Coaching company.

**Newstead Sports Club** - The Newstead Youth Sports Club continues to attract good numbers and has excellent participation from the young people. A range of sporting activities take place both indoors and outdoors throughout the year. We encourage young people who don't usually take part in such activities and have helped to build the confidence of several young people this year. The Club is funded by the Council.

**Newstead Summer Camp** - A summer camp was organised in the summer holidays for those aged 10 and above and lunch was provided in the Newstead Centre, all completely free of charge. Over 20 young people attended each day and thoroughly enjoyed the activities which included sports, arts and crafts, games, films, and a village litter pick. For many of these children this was their only activity all summer, many never even left the village at all during the school holidays.

**Baby and pre swim school swimming lessons** - In anticipation of September 2018 when swimming lesson demand is high we redesigned the Baby and Pre-swim school offer. We now have more structured sessions for children of all ages, creating a more comprehensive swim pathway. Part of this work included rebranding and improvements to the website, to give parents a greater understanding of the scheme and what it has to offer

**Disability swimming lessons** - In September disability swimming lessons for children over 4 years old were introduced at Carlton Forum LC to compliment the already successful programme at Arnold LC. The new lessons are already proving popular with customers and ensures the facilities continue to cater for all aspects of the diverse community.

### **Objective: Reduce hardship and provide support to the most vulnerable**

**Council Tax Reduction Scheme** - The scheme for 2019/20 was approved by Council 19<sup>th</sup> September. This ensures low incomes households continue to get maximum support.

**Temporary Accommodation** - Two properties recently leased from Gedling Homes to be used as Temporary Accommodation for homelessness households. This reduces the need to put families in Bed and Breakfast accommodation and is therefore more cost effective.

**Syrian Refugees** - The Council has achieved 86% of our commitment to rehouse Syrian refugees. This means that to fulfil the requirement we need to accommodate a further 6 people, and discussions are currently underway with a family of 4. The commitment runs for the term of the current Government.

**More fully embed compassion in the culture and operating practices of the Council -**

Following a police incident on 12 September in the Coppice Road area of Arnold, the Council opened up Killisick Community Centre to local residents as a safe place of rest while they were unable to access their homes. Council staff offered refreshments and somewhere to sit for local residents who dropped by. The local Children's Centre staff also made available toys for families who had local children.

**Outdoor Theatre in Colwick** - Little Blue Monster theatre company performed their show 'Pirate Pearl and the Big Blue Monster' at Colwick Recreation Ground. The event was the first of its kind at this venue and around 80 people attended with tickets sold online via Event Brite, at the Bonington Theatre and St George's Centre in Netherfield.

The event was delivered as part of the Netherfield and Colwick Locality Area programme of work.

**Newstead Centre Business Planning** - The Council is supporting the Newstead Centre with the development of a new business plan. A local consultant has been appointed to work with the trustees to shape the Centre's Vision and sustainable plan for the future.

**Developing a Sustainable Community Hub for Netherfield** - The Council has supported the St. George's Centre to access £10,000 from Awards for All to develop a feasibility plan to enhance the current community hub in Netherfield. Two consultants have been appointed and plans will consider expanding the current site and the development of a sustainable plan to manage this.

**Newstead Garden Competition / Newstead in Bloom** - The garden competition was again successful with more entries this year giving 31 category entries from some truly wonderful gardens. The prizes were awarded to the winners and runners up at the Newstead fun day with bouquets once again provided by Bunches. The Parish Council took over responsibility for watering the hanging baskets and multi-tier planters and also planted shrubs and perennials in the planters, the hanging baskets looked especially good with nice trailing plants. Coincidentally, the flowers were yellow which worked well for the Tour of Britain which came to the village in September.

**Objective: Promote and encourage pride, good citizenship and participation in the local area**

**Gedling Borough Arts Festival** - Gedling Borough Arts Festival took place from 16 to 21 July. Activity was focussed in Arnold around the Methodist Church but sessions also took place in Calverton, Netherfield and Carlton. The number of highlights from the festival programme included:

- Workshops with authors and poets
- A choral evening with three local community choirs
- Outdoor theatre in Arnot Hill Park
- Performances from local schools

**Florence Paton** - An artist has been selected, Hilary Cartmel, to design and create a memorial to the first female MP in the borough, Florence Paton. The memorial will be installed in time for International Women's Day 2019 in the Carlton Hill Garden for the Blind.

**Killisick Fun Day** - Another great event with the Van Buren Variety Show provided the main attraction. There were inflatables, White Post Farm animals, balloon modelling, Climbing Wall, Sports Coaches providing fun games, craft activities for the children, face painting and lots of information stalls. This continues to be a popular free event!

**Newstead Fun Day** - This fun day grows each year and was even bigger and better attended than last year! Councillor Gregory attended to present the prizes to the Garden Competition winners but we also had the Fun Fair, the Mighty Smith and lots of stalls and activities including inflatables, balloon modelling, Climbing Wall, Sports Coaches providing games, craft stalls and activities for the children and Vintage Vehicles. This is a joint event with the Pit micro pub.

**Tour of Britain** - The Tour of Britain came through Newstead village on 8<sup>th</sup> September for the second year running and was better than last year with fantastic attendance. The village was even better decorated with yellow bunting and crepe paper, balloons and several bicycles painted bright yellow on display. The Newstead Dragon gave a warm welcome to the racers and the little people outside the Primary School were yarn bombed. At the Pit micro pub there were again cycling related and non-cycling related activities available and Dr Bike repairing cycles, and he was again very busy.

**Events at Newstead Centre** - The Locality Co-ordinator has continued to support the Centre with events and helped to organise a summer fair. The café is open and the community do use it.

**Gedling Football Development Group** - The latest meeting of this group of local community football clubs was held on Monday 16<sup>th</sup> July, with representatives from 7 different clubs. Topics discussed included a new FA Local Football Facilities Plan for the Borough and coach education. The group is facilitated by the Community Relations Service Area.

**Gedling Heritage Festival** - The first Gedling Heritage Festival finished in July as part of the Heritage Lottery Funded, Gedling Borough's Heritage Brought Alive project. The Festival included Arnold Carnival, Gedling Gala, Heritage Walks and Talks and an Arnold on Film Showing at the Bonington Theatre. All activities were led or supported by local volunteers. In total 992 participants were recorded as taking part in the Festival which was supported by 30 local volunteers. 81% of those surveyed said that the Festival met their expectations very well.

**Community and Voluntary Sector E-Newsletter** - The latest edition of our e-newsletter for the local community and voluntary sector was circulated in July. It covered the promotion of local community events, funding news, a call out for new Trustees for the Newstead Centre and promoted our community centres for hire to local groups. Local charities received a concessionary rate for any bookings at the Council's community centres.

## **Objective: Improve health and wellbeing**

**Smoke free Events** - Both Killisick and Newstead Fun Days were smoke free this year and most people did respect the signs.

**Cabinet Adopts Health and Wellbeing Delivery Plan** - A new Health and Wellbeing Delivery Plan for Gedling has been formally adopted by the Council's Cabinet. The plan aims to reduce health inequalities and improve the health and wellbeing of Gedling Borough residents through a model of community centred wellbeing. This will involve enabling the community to have a greater voice in shaping and delivering services to create a positive living environment and a good quality of life.

**Carlton le Willows Improver Running Sessions** - Improver running sessions have continued over the summer at Carlton le Willows Academy, supported by the Council's Community Relations Service Area. The sessions are aimed at those that can run 5km and would like to improve their time or run a bit further. Over 80 individuals have engaged with the sessions over the summer. The session co-ordinator has provided the following feedback:

"The sessions are aimed to be as inclusive as possible as, while appropriate for runners of all abilities, they target those who have never previously done interval training. We have carried out three mile time trails and have found that most people have found their times have improved. Also we have found that attendees have seen dramatic improvements in parkruns or other races they have been entering. Most importantly a genuine running community has built up which has proved beneficial to those who have previously run individually."

**Health and Wellbeing E-Newsletter** - Summer community e-newsletter sent out to over 2500 residents and contained information on a number of activities and services provided over the summer to promote healthy lifestyles.

**Express Yourself** - City Arts have secured £21,000 Local Improvement Scheme funding to deliver Express Yourself for the next three years in Gedling (£21k). Sessions commence at Arnold Library in October 2018 and will be supported by the Council's Community Relations Service Area.

**University Researching Loneliness and Social Isolation in Gedling** - Over the summer Nottingham Trent University have been working with the Community Relations Service Area to carry out an Undergraduate Research project around loneliness and social isolation. Funded by the University, the project involved focus groups where Gedling residents had the opportunity to give their views on the topic. There were two focus groups for older people and one for younger people. The final report will be available in the autumn.

**SPRIING – Social Prescription Reducing Isolation In Gedling** - Referrals are now coming in through a range of sources including GPs, the Notts Enabling team and self-referrals. A number of community navigators are now signed up to the project and a number of community groups are supporting the project. Nottingham Trent University will be supporting the evaluation to inform future work programmes. This is currently a twelve month pilot until March 2019 funded by Jigsaw Homes and Gedling Borough Council. An application has been submitted to the Big Lottery Fund's Building Connections' programme to sustain the project for three further years.

**Activities at Redhill 3G** - Two disability football sessions took place during the summer holidays delivered by Notts FA. A new well attended football camp delivered by Nottingham Forest in the Community was also piloted during the summer holidays.

**National fitness Day** - The leisure centres put on a week's worth of activities across the site in conjunction with National Fitness Day. These sessions were hugely popular and created a real buzz around the sites. During this promotion we had 115 sign-ups to the DNA scheme

**Record attendance levels** - The leisure centres and Bonington Theatre are enjoying record levels of attendances this year, which figures up by 50,000 compared to the same time in 17/18.

### **Redhill LC Changing Rooms**

The changing rooms at Redhill LC have been refurbished, extended and redecorated in response to customer feedback about the facilities. The programme of works took place over summer and the facilities are now fresh, modern and with improved disabled facilities.

## PLACE

### **Objective: Ensure local people are well prepared and able to complete for jobs**

**Erasmus+** - Work on the Erasmus+ came to a close this quarter and has delivered support to 98 SMEs over the 2 year project life and has supported 87 apprenticeship starts.

**Employability Events** - In July the Economic Growth Team delivered two employability events. A speed networking and have a go event at Christ the King which 150 year 10 students participated in and a speed networking event followed by a careers fair for year 10 students at Carlton le Willows in which 250 students participated.

### **Objective: Provide an attractive and sustainable local environment that local people can enjoy and appreciate**

**Adoption of Local Planning Document** - The Local Planning Document was adopted on 18<sup>th</sup> July 2018 and the period for legal challenge has now passed. The Local Planning Document (Local Plan part 2) will work with the Aligned Core Strategy (Local Plan part 1) to shape future development in Gedling Borough by planning for new homes, jobs and infrastructure. These documents are used to help decide planning applications and guide the location and design of development in Gedling Borough.

**Five Year Land Supply** - Following the adoption of the LPD which allocated additional land for development, the Council's Five Year Land Supply was updated in August 2018 and this demonstrates that the Council now has a 5.10 year supply of land.

**Papplewick Neighbourhood Plan** - Following the independent examination of the Papplewick Neighbourhood Plan and the receipt of the Examiner's Report, the Papplewick Neighbourhood Plan was approved by referendum on 5<sup>th</sup> July 2018. The Papplewick Neighbourhood Plan was officially made (adopted) by Gedling Borough Council on 6 September 2018. As such the Papplewick Neighbourhood Plan now forms part of the Development Plan for Gedling Borough and will be used to decide planning applications within the parish of Papplewick.

**Papplewick Conservation Area Appraisal** - The Conservation Area Appraisal and Management Plan for Papplewick was published in July 2018. The Conservation Area Appraisal seeks to highlight the specific qualities of the area that contributes to its character and which are worthy of protection and enhancement. The Appraisal also provided the opportunity to re-assess the conservation area boundary and included an amendment to the boundary to the north of the village.

**Arnot Hill Park Play Area** - Work to refurbish Arnot Hill Park play area in Arnold completed. The new play area was opened by councillors and local school children at the beginning of the summer holidays. The new-look park, which cost of £124,000, now boasts a junior and toddler zone, new swings, climbing walls and a 2.9 metre slide which reflects the shape of the iconic Arnot Hill House located next to the play area.

**Natural History Trail** - A nature trail has been installed at Gedling Country Park with eight wood carvings of animals native to the park. A trail booklet has also been produced with information about the animals and with space to make rubbings from the plaques attached to each of the sculptures. The trail follows the route of the DDA path at the park to ensure that it is accessible. The trail is part of the Gedling Borough's Heritage Brought Alive project funded by Heritage Lottery Fund.

**Derelict Properties** - Agreed to purchase the derelict properties on Burton Road with aspirations to demolish them by Christmas.

## PERFORMANCE

### **Objective: Improve the customer experience of dealing with the Council/ Give taxpayers value for money**

**Revised complaints/compliments and comment policy** – A revised policy was approved to enable council to effectively manage and respond to customer feedback. This contributes to improving the customer experience of dealing with the Council.

#### **Digital**

- Public Services Network compliance was achieved on the 23 August.
- Work was completed in Q2 on the employee claims system ready for roll out in Q3, this adds overtime and duty officer claims to items that employees claim online in a paperless system.
- A report it form has been developed for customers to report properties that potentially should be subject to selective licensing.

**Advertising and Sponsorship Policy** – the policy was approved to provide the framework by which advertising and sponsorship can be accepted. This will enable the Council to generate income from third parties from advertising on and sponsorship of Council-owned assets and media, and to ensure effective promotion of Council Services.

**Gedling conversation** - A series of walk wards with senior managers and elected members was carried out in September to see whether people think that their local area has got better or worse to live in over the past two years; how satisfied they are with the local services and amenities in their local area; whether there is enough suitable housing in the borough; how easy it is to find out about jobs available locally etc. Approximately 180 residents were interviewed across 19 wards.

**Ombudsman Complaints** – This year we had the lowest number of complaints made to the local Ombudsman, with eight, none of which were upheld.

### **Objective: Maintain a positive and productive working environment and strong staff morale**

**National Cycle to Work Day** - 15 members of staff took up the Dr Bike initiative as part of National Cycle to Work Day 15 August.

**Well@work E-newsletter** - Staff members have received the latest package of healthy lifestyles and wellbeing information through our internal e-newsletter. The latest edition has focused on sun safety, menopause in the workplace, leisure centre membership offers, staff Pilates and mindfulness sessions, tips for physical activity and healthy eating and it also promoted a staff resilience and mindfulness training course.